

We respect your privacy and process your personal data only for the purpose for which you provided it and in accordance with the Personal Data Protection Act

1. Company details

- SMEA Services
- Rua de Cerro de Baixo 365
- 8100 -153 Almarginho (Portugal)
- Phone: +351 966038233
- info@smea.pt
- <http://www.smea.pt>

The Data Protection Officer of SMEA Services can be reached via info@smea.pt

2. Personal data we process

De SMEA Services processes your personal data because you use our services and / or because you provide them to us yourself.

Below you will find an overview of the personal data that we process:

- Company
- First and last name contact person
- Address
- Telephone number
- E-mail address
- IP address(external) t. b. v. API link (For checking operation).
- Bank account

3. For what purpose and on what basis we process personal data

SMEA Services processes your personal data for the following purposes:

- Handling your payment
- To be able to call or e-mail you if this is necessary to be able to carry out our services.
- To inform you about changes to our services and products.
- Offer you the opportunity to create an account.
- To deliver goods and services to you.

4. Data provided t. b. v. of support

In the context of the concluded agreement, it may happen that SMEA Services asks for a Backup of your data in order to be able to solve problems. This data will never be transferred to third parties.

5. Remote support

SMEA Services can provide remote support and then has access to data that falls under the management of the user of the software. This is only possible after approval of the user of the software of SMEA Services

6. Automated decision-making

SMEA Services does not make decisions based on automated processing on matters that can have (significant) consequences for people or companies.

7. How long we have personal data

SMEA Services does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected.

8. Sharing personal data with third parties

SMEA Services only provides your information to third parties, only if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

9. Cookies, or similar techniques, that we use

SMEA Services only uses technical and functional cookies, analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember, for example, your preferred settings. It also allows us to optimize our website. You can opt out of cookies by setting up your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously stored via the settings of your browser.

10. Access to your data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by SMEA Services.

You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to info@smea.pt

11. How we protect personal data

SMEA Services takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of abuse, please contact our customer service by telephone or via info@smea.pt

This privacy statement can **be changed** at any time. We will publish these changes here and, where appropriate, you will be notified by e-mail.